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| Modern workplace professional with extensive experience working with Microsoft technologies to streamline business processes and deliver integrated, collaboration experiences. I have a particular interest in enabling digital workforces through integrated, connected services and pride myself in being an innovative thinker who is not afraid to buck the status quo to deliver cutting edge user experiences. |

# Experience

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| September 2012 – PresentPrincipal Collaboration architect and Modern workplace evangelist, Confidential In my current position, my current role is focused on looking across our IT’s service landscape and identifying ways to streamline our service offerings and delivery. I have led numerous efforts to drive continued ROI within the Microsoft 365 suite by decommissioning legacy systems (i.e. – corporate file shares, aging media services and on-premise SharePoint farms) and enabling modern, integrated, collaborative capabilities for staff to be more productive and efficient.  Throughout my tenure at my current employer, I have worn many hats, including:   * **Individual Contributor** Heavily focused on direct engagement with clients, gathering requirements and building SharePoint-based web applications. Specialized in UI / UX design and business process automation. Having my “boots on the ground” enabled me to understand user pain-points, empathize with our users and develop more pleasant user experiences. * **Department Architect** Focused on providing technical guidance and development of system architectures for our primary collaborative systems and services. Key deliverables this year included a next-gen systems architecture supporting a sponsor-facing digital experience and moving Surface Hub 2 and Microsoft Teams Room (MTR) devices into production within our compliant network. * **Program Manager** Responsible for defining and executing the vision for modern collaborative capabilities powered via Microsoft 365. Drove forward numerous projects to consolidate legacy systems into our tenant and further increase ROI of our Enterprise Agreement. Well positioned the entire organization to shift to remote work early in 2020. * **Group Leader** Responsible for leading and mentoring web developers, database administrators and UI / UX professionals supporting WordPress, SharePoint, SharePoint Online, Drupal and full-stack web applications.   Each role has enabled me to immerse myself in varying aspects of IT systems design, architecture, and management. By evangelizing the M365 suite and defining a more integrated IT service vision, I helped both IT and the business prepare for (and shift to) a “new normal” in remote collaboration. |
| June 2011 – September 2012SharePoint Analyst My role as a SharePoint Analyst at a small IT consulting firm introduced me to numerous aspects of IT systems management and best practices. While primarily focused on UI / UX design, I helped customers adopt the first iterations of Microsoft’s cloud-based services (BPOS and – eventually – Office 365) and realize the value of SaaS for both large and small organizations. September 2008 – June 2011Public Relations My primary role at a leading software development company was in Public Relations, but it was here that I learned to fall in love with business process automation and the SharePoint platform. Within six months of being hired, almost half of my time was spent serving as a SharePoint SME within the division. It was in this role where I first began seeing the true value of the “digital workplace” and the impact that technology could have on maximizing efficiencies and enabling a more productive workforce. |

# Education

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| May 2017M.S. Information Technology, Bentley University Bentley’s Master’s program in Information Technology was focused on creating workplace leaders who were not only proficient in core, technological capabilities, but ones that could also “speak the language of the business” and bridge the divide between IT, Executives and the business. |
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# Skills

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| * Ability to translate technical capabilities into business functions (and vice-versa) * Fearlessness in bucking the status quo * Evangelizing and advocating for a vision of the modern workplace * Mapping people to next-gen skills and capabilities (“future proofing” staff) | * Engagement and negotiation with numerous business units (compliance, InfoSec, etc.) * Identifying, testing, and infusing next-gen capabilities into production services * Infectious passion for enabling new experiences for customers |

# Clifton Strengths

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| 1. Ideation | 1. Futuristic | 1. Competition | 1. Achiever | 1. Context |